



Return Authorization Form:

- All sales are final, unless items received by the customer are damaged. If this is the case, please contact support@inthenumber.com immediately
- Exchanges are only applicable if the wrong size is sent to the customer, or if the customer would like to exchange for a different size
- We do not refund original shipping charges except in cases of a product defect or shipping error. Please contact us if you'd like to receive a return shipping label
- All exchanges will be sent out via standard USPS shipping. Please allow 5-7 days for processing all returns and exchanges. You will get an email notification when the return process has begun and when your new order has shipped
- Items must be in original condition & must be unused by the customer

Order Number: _____

Date: ____/____/____

Contact & Return Information:

Email Address: _____ Phone: _____

Name: _____ Address: _____

QTY	PRODUCT NAME	SIZE	EXCHANGE? Y/N	NEW SIZE	CODE	REASON CODES
						A – TOO BIG B – TOO SMALL C – DOESN'T FIT D – DAMAGED E – WRONG ITEM SENT

**This form must be included in the package being returned to In The Number Returns Department.
Please send the package and this form to the below address:**

Atrium
 ATTN: ITN Returns
 188 Commerce Blvd.
 Johnstown, Ohio 43031

You will be responsible for paying for your own shipping costs when you return an item back to our facility. In The Number will cover all costs when shipping a replacement or exchange item back to the customer. We do not refund shipping costs unless (1) we shipped the wrong item, (2) we failed to ship your order at all, or (3) something was damaged in transit or damaged upon arrival. If you receive a refund, we will refund the cost of the item plus tax, but not the original cost of shipping. Depending on where you live, the time may take your exchanged product to reach you, may vary. When shipping items, you should consider using a trackable shipping service; we do not guarantee that we will receive your returned item.

Please see our full return and refund policy online at www.inthenumber.com/our-policies. For any other questions or concerns, please email: support@inthenumber.com.